



## Know Before You Go Guide

### Updated 3/25/21

Welcome to the Garfield Park Conservatory! This guide is written to be helpful for those with sensory processing issues, sensory processing disorder, or for those on the autism spectrum. Here is what to expect in regards to sound, see, feel and smell in each of the indoor display houses.

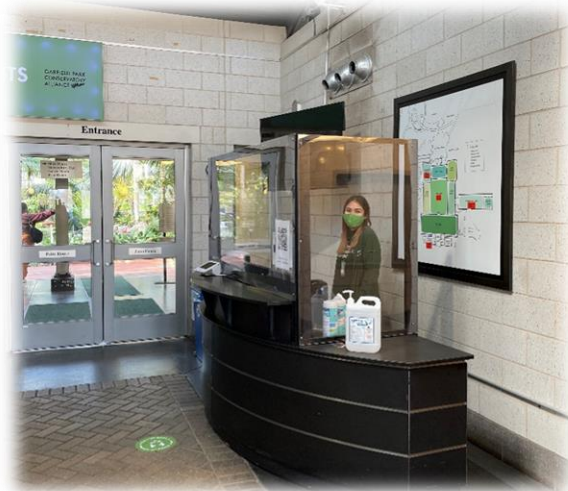
Room	Sound	See	Feel	Smell
Lobby/ Bathrooms	Noisy, background music playing	Lower light	The floor is concrete and level brick	
Palm House (north)	Loud fans on hot days	Bright room in contrast to lobby on sunny days	Plants may brush against you, water & puddles on ground, black flooring may be slippery if wet.	Some fragrant flowers
Show House		Bees inside if it is a warmer day	Colder room	A lot of fragrant flowers
Aroid House	Waterfall sounds		Plants may brush up against you, water, warmer and humid room	Some fragrant flowers
Desert House	CTA train passing if windows are open		Prickly plants – please no touching plants or rocks, slightly cold room	
Children's Garden	CTA train passing if windows are open	Room is closed so slide is closed	Sensitive plant is not available while room is closed	
Sugar from the Sun	CTA train passing if windows are open, some water sounds	Fruits for viewing not eating	Warmer and humid room	Some fragrant flowers
Palm House (south)	Loud fans on hot days, CTA train passing if windows are open		Green rugs for wiping feet; floor can be slippery if wet.	

The Garfield Park Conservatory has a new one-way path to help keep all of our visitors socially distanced and safe. It may be a different experience than you remember from before! There are green wooden barriers in the building to help you stick to the path and know where to go.



Some rooms, including the Fern Room, Horticulture Hall, and most of Children's Garden, are closed to visitors. As you go through the rooms, you will have to stick to a one-way path instead of exploring throughout the room. The short path to the koi pond in the Aroid House is also closed.

You can go through the space at whatever pace suits you, though remember that once you get back to the lobby, you cannot circle back through.



The lobby has green circle dots on the floor where you and your group can be while waiting to check in. The person behind the counter will be wearing a mask behind a plexiglass barrier and will check you in. There is hand sanitizer available there, as well as at stations throughout the Conservatory.

Staff will be out on the floor in most rooms wearing a green ID with their name if you have questions. A lot of times they wear green shirts or black jackets with the Garfield Park Conservatory logo. To keep everyone safe, please wear your mask and keep 6 feet of distance between you and people not in your group.



Benches have been removed from most areas to help with social distancing. If you need a quiet space to sit or any kind of accommodation, please tell the person at the front desk. If you think you will need an accommodation of any kind before your visit, please contact the Visitor Services desk at least 24 hours in advance through email or phone: [visitors@garfieldpark.org](mailto:visitors@garfieldpark.org) or 773-638-1766 (office hours are 9am-5pm, Wednesday through Sunday). We are happy to help and are committed to providing a quality experience for all visitors.

Thanks for learning more about a visit to Garfield Park Conservatory. We hope you enjoy your visit!